

# CITY OF COVINGTON TRASH & RECYCLING SERVICE

## FAQs

### COMMERCIAL CUSTOMERS

#### **Who do I contact to make arrangements for my waste collection needs?**

Rumpke is the official waste and recycling service provider for all Covington homes and businesses. Contact Rumpke 1-800-828-8171 or [covington@rumpke.com](mailto:covington@rumpke.com) to discuss waste and recycling options.

#### **Can I sign up for recycling service?**

Recycling is available for all Covington businesses. Call Rumpke to arrange a visit from a sales representative.

#### **Does all my trash need to be inside the cart/dumpster?**

Yes. Under Chapter 95 of the Code of Ordinances, found [HERE](#), all trash must be placed completely inside of a cart or dumpster. Areas around the dumpsters should always be litter free. Non-compliance is subject to citation.

**\*\*All commercial customers are required to use Rumpke issued dumpsters and carts. Do not use the residential City issued carts for service at your business.**

#### **What if I have more trash than what my trash container can hold?**

Rumpke can schedule an additional service or discuss different container options for your business.

#### **How often is my trash collected?**

Service days vary by business. Contact Rumpke to confirm services days.

#### **Can I have a larger/smaller container?**

Rumpke has many container options. A sales team member can visit your site to discuss those.

#### **Can I move my container?**

Rumpke's operations team and a representative from the City's Division of Solid Waste and Recycling can visit your site to determine if your dumpster can be moved.

#### **How do I get a dumpster?**

Call Rumpke to set up a visit to your site to determine container options and pricing.

#### **How many days per week can I get waste and recycling collection?**

Trash service Monday – Saturday. Recycling service Monday – Friday.

**What is the cost for extra service?**

Rumpke can schedule an additional collection. See charts below.

**COMMERCIAL BILLING & RATES**

Effective July 1, 2015, Rumpke will bill you directly for your waste and recycling service. Payment should be remitted to Rumpke, which offers several payment options:

- Checks & Money Orders: Make payable to Rumpke and mail to: PO Box 538710, Cincinnati, OH 45253-8709.
- Credit Card by Phone: Rumpke accepts VISA, Mastercard or Discover (fee applies).
- Online: Pay online at [www.rumpke.com](http://www.rumpke.com).
- Automated Clearing House (ACH) Payments: Send your payment directly to Rumpke through an ACH transaction.

<b>COMMERCIAL TRASH DUMPSTER PRICING CHART</b>							
<b>Container Size</b>	<b>1 X / Wk.</b>	<b>2 X / Wk.</b>	<b>3 X / Wk.</b>	<b>4 X / Wk.</b>	<b>5 X / Wk.</b>	<b>6 X / Wk.</b>	<b>Special Pickup</b>
<b>2 Yds.</b>	\$86.99	\$134.73	\$177.17	\$229.15	\$277.96	\$353.28	\$42.44
<b>4 Yds.</b>	\$130.49	\$227.03	\$328.88	\$412.69	\$495.44	\$594.10	\$63.65
<b>6 Yds.</b>	\$175.05	\$322.51	\$466.80	\$605.77	\$666.25	\$779.76	\$84.87
<b>8 Yds.</b>	\$225.97	\$410.57	\$603.65	\$742.63	\$934.65	\$1,082.12	\$106.09

<b>COMMERCIAL CURBSIDE TRASH PRICING CHART (Rumpke logo Carts)</b>							
<b>Number of Carts</b>	<b>1 X / Wk.</b>	<b>2 X / Wk.</b>	<b>3 X / Wk.</b>	<b>4 X / Wk.</b>	<b>5 X / Wk.</b>	<b>6 X / Wk.</b>	<b>Special Pickup</b>
<b>1 Cart</b>	\$15.91	\$31.83	\$47.74	\$63.65	\$79.57	\$95.48	\$10.00
<b>2 Carts</b>	\$31.83	\$63.65	\$95.48	\$127.31	\$159.14	\$190.96	\$20.00
<b>3 Carts</b>	\$47.74	\$95.48	\$143.22	\$190.96	\$238.70	\$286.44	\$30.00
<b>4 Carts</b>	\$63.65	\$127.31	\$190.96	\$254.62	\$318.27	\$381.92	\$40.00
<b>5 Carts</b>	\$79.57	\$159.14	\$238.70	\$318.27	\$397.84	\$477.41	\$50.00
<b>6 Carts</b>	\$95.48	\$190.96	\$286.44	\$381.92	\$477.41	\$572.89	\$60.00

\* Rental Charge \$1/cart/month

<b>COMMERCIAL RECYCLING DUMPSTER PRICING CHART</b>							
<b>Container Size</b>	<b>1 X / Wk.</b>	<b>2 X / Wk.</b>	<b>3 X / Wk.</b>	<b>4 X / Wk.</b>	<b>5 X / Wk.</b>	<b>6 X / Wk.</b>	<b>Special Pickup</b>
<b>2 Yds.</b>	N/A						
<b>4 Yds.</b>	\$42.44	\$84.87	\$127.31	\$169.74	\$212.18	\$254.62	\$21.22
<b>6 Yds.</b>	\$63.65	\$127.31	\$190.96	\$254.62	\$318.27	\$381.92	\$31.83
<b>8 Yds.</b>	\$84.87	\$169.74	\$254.62	\$339.49	\$424.36	\$509.23	\$42.44

<b>COMMERCIAL CURBSIDE RECYCLING PRICING CHART (Rumpke logo Carts)</b>							
<b>Number of Carts</b>	<b>1 X / Wk.</b>	<b>2 X / Wk.</b>	<b>3 X / Wk.</b>	<b>4 X / Wk.</b>	<b>5 X / Wk.</b>	<b>6 X / Wk.</b>	<b>Special Pickup</b>
<b>1 Cart</b>	\$10.61	\$21.22	\$31.83	\$42.44	\$53.05	\$63.65	\$5.00
<b>2 Carts</b>	\$21.22	\$42.44	\$63.65	\$84.87	\$106.09	\$127.31	\$10.00
<b>3 Carts</b>	\$31.83	\$63.65	\$95.48	\$127.31	\$159.14	\$190.96	\$15.00
<b>4 Carts</b>	\$42.44	\$84.87	\$127.31	\$169.74	\$212.18	\$254.62	\$20.00
<b>5 Carts</b>	\$53.05	\$106.09	\$159.14	\$212.18	\$265.23	\$318.27	\$25.00
<b>6 Carts</b>	\$63.65	\$127.31	\$190.96	\$254.62	\$318.27	\$381.92	\$30.00

**QUESTIONS?**

Contact Rumpke at 1-800-828-8171 or [covington@rumpke.com](mailto:covington@rumpke.com).