

CITY OF COVINGTON TRASH & RECYCLING SERVICE FAQs

COMMERCIAL CUSTOMERS

Who do I contact to make arrangements for my waste collection needs?

Rumpke is the official waste and recycling service provider for all Covington homes and businesses. Please contact Rumpke 1-877-786-7537 or covington@rumpke.com to discuss waste and recycling options.

What if I currently have dumpster service?

Rumpke will continue to service your current dumpster or compactor at the current service frequency, although collection days may change.

What if I currently use trash carts?

If you currently use trash carts for disposal, Rumpke will deliver your new carts in July, and remove your current Republic Services/CSI carts.

Can I sign up for recycling service?

Recycling is available for all Covington businesses. Please call Rumpke to arrange a visit from a sales representative.

Does all my trash need to be inside the cart/dumpster?

Yes. Under the City Ordinances, all trash must be placed completely inside of a cart, or a dumpster. Areas around the dumpsters should always be litter free.

What if I have more trash than what my trash container can hold?

Rumpke would be happy to schedule an additional service or discuss different container options for your business.

Will Rumpke change my service days?

Rumpke will initially follow Covington's current service days; however, collection times may vary. If day changes are necessary, Rumpke will notify your business.

How often is my trash collected?

Rumpke will continue to collect your business' trash at the same frequency as Republic Services/CSI.

Can I have a larger/smaller container?

Rumpke has many container options for commercial businesses. We would be happy to have a member of our sales team visit your site to determine options for your location.

Can I move my container?

Rumpke's operations team would be happy to visit your site to determine if your dumpster can be moved.

Can I have alley pickup?

Rumpke will continue to service your trash and recycling containers from the same location that Republic Services/CSI serviced the containers. Rumpke will contact you directly if adjustments need to be made.

How do I get a dumpster?

Call Rumpke and speak with a member of their team to set up a visit to your site to determine your container options and pricing.

How many days per week can I be serviced?

Rumpke provides service to the City of Covington six days per week.

What is the cost for extra service?

Rumpke is able to schedule an additional collection, SEE MATRICES BELOW.

COMMERCIAL BILLING & RATES

Effective July 1, 2015, Rumpke will bill you directly for your waste and recycling service. Payment should be remitted to Rumpke. For your convenience, Rumpke offers several payment options:

- Checks & Money Orders: Make payable to Rumpke and mail to: PO Box 538710, Cincinnati, OH 45253-8709
- Credit Card by Phone: Rumpke accepts VISA, Mastercard or Discover (convenience fee applies)
- Online: Pay online at www.rumpke.com
- Automated Clearing House (ACH) Payments: Send your payment directly to Rumpke through an AHC transaction

COMMERCIAL CONTAINER PRICING MATRIX							
Container Size	1 X / Wk.	2 X / Wk.	3 X / Wk.	4 X / Wk.	5 X / Wk.	6 X / Wk.	Special Pickup
2 Yds.	\$82	\$127	\$167	\$216	\$262	\$333	\$40
4 Yds.	\$123	\$214	\$310	\$389	\$467	\$560	\$60
6 Yds.	\$165	\$304	\$440	\$571	\$628	\$735	\$80
8 Yds.	\$213	\$387	\$569	\$700	\$881	\$1,020	\$100

COMMERCIAL CURBSIDE PRICING MATRIX							
Number of Carts	1 X / Wk.	2 X / Wk.	3 X / Wk.	4 X / Wk.	5 X / Wk.	6 X / Wk.	Special Pickup
1 Cart	\$15.00	\$30.00	\$45.00	\$60.00	\$75.00	\$90.00	\$10.00
2 Carts	\$30.00	\$60.00	\$90.00	\$120.00	\$150.00	\$180.00	\$20.00
3 Carts	\$45.00	\$90.00	\$135.00	\$180.00	\$225.00	\$270.00	\$30.00
4 Carts	\$60.00	\$120.00	\$180.00	\$240.00	\$300.00	\$360.00	\$40.00
5 Carts	\$75.00	\$150.00	\$225.00	\$300.00	\$375.00	\$450.00	\$50.00
6 Carts	\$90.00	\$180.00	\$270.00	\$360.00	\$450.00	\$540.00	\$60.00

* Rental Charge \$1/cart/month

QUESTIONS?

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